

There is a Block on My BARC Account

Campus blocks can prevent you from using a number of campus services, including ordering transcripts or other official verification, using the gym, and getting a bus sticker, to name a few.

UCSB places two different Perkins Loan blocks on your BARC account:

- **Exit Interview Block**
- **Collections Block**

Exit Interview Block

When you leave the university, you are required to complete an exit interview if you took out any federal student loans. The exit interview provides useful information to help you stay on top of your student loan repayment by making you aware of all your options.

If you have an Exit Interview Block, you should complete the Exit Interview [**Link to Exit Interview**] and let your campus representative know you have completed it.

Collections Block

If you have a collections block on your account, you most likely have a past-due balance on your account. To clear the block you can:

- Make a payment to cover the balance due on the [ECSI website](#)
- Request a period of [deferment](#)
- Request a period of [forbearance](#) to help cover the prior amount due.
- Contact a representative at (805) 893-4204 or at loan.info@bfs.ucsb.edu for additional guidance.

If you are uncertain as to which block is on your account, contact a representative at (805) 893-4204 or at loan.info@bfs.ucsb.edu for additional information.