



Connexus Benefits

UCSB

September 2014

What's In It for You?



Airfare Rates & Benefits

- Discounts range from 2% to 40% on various airlines, based on fare purchased
- Automatic registration for travel accident insurance
- UC-discounts with Southwest (except “web only” fares) now available to Connexus agencies for direct bill

Hotel Reservations

- Complimentary room upgrades and late room check out (4PM) when available

Marriott



- ✓ Complimentary Silver Elite membership (NEW members only)
- ✓ Global 10% discount with Marriott properties worldwide
- ✓ 15%-30% discounts at Marriott properties near UC campuses

Starwood Hotels

- ✓ 20% discount at Starwood properties

Car Rentals

- Automatic car accident insurance registration
- Complimentary membership: Hertz #1 Club Gold & National's Emerald Club
 - ✓ Bypass rental counters at airports
 - ✓ Free car class upgrades, when available



New Programs & Initiatives

Airline Updates

- Delta – **NEW** alliance with Virgin Atlantic and Alitalia
- United – two year renewal agreement – includes all partner airlines
- American – includes USAir, British Air, JAL and Iberia Air
- Flat rate fares to replace YCAL state fares – JetBlue, Virgin America


“Favors & Waivers” available through Connexus agencies only

- Airline service funds to reduce change fees (first come, first serve)
- Ticket transfers or name changes (keep funds within unit)
- Management of unused tickets (reduce loss of airfare credits)
- Name change restrictions waived on Virgin America on short hauls

Dollar Thrifty Car Rental **NEW** agreement

- NO surcharge fees


UC Rates & Benefits





The University of California Travel Program
Fast, Accurate, UC Approved


CUSTOMER SERVICE
WHY CONNEXXUS
POLICIES & RESOURCES
CUSTOMIZED PROGRAMS


UC Rates & Benefits
Partner Programs
Competitor Analysis
UC Air Discounts


WELCOME LOGOUT 
DEBRA STEVENS


 BOOK ONLINE NOW

 TRAVEL INFO

 EDIT PROFILE

 CONTACT AN AGENT

 GETTING STARTED







FREQUENTLY ASKED QUESTIONS

[Home](#) » [Why Connexus](#) » [UC Air Discounts](#)

UC AIR DISCOUNTS

The Connexus program offers discounts for domestic and international travel.

CARRIER	PARTNERS	DOMESTIC DISCOUNT	INTL DISCOUNT	DETAILS	SPECIAL NOTES	
	Japan Airlines British Airways Iberia	2% - 15%	12% - 55%	Varies by class and destination	Added benefits include upgrades, seat unblocking, rule waivers	More Info
			5% - 20%	Varies by class and destination		More Info
	Air France KLM	2% - 20%	1% - 30%	Varies by class and destination		More Info
			5% - 30%	Varies by class and destination		More Info

Booking Options Page

CONNEXXUS
The University of California Travel Program

Fast, Accurate, Price Sensitive

WELCOME [LOGOUT](#)

YASMIN SIDI LIPSCOMB

[BOOK ONLINE NOW](#)

- COMPARE CONNEXXUS OPTIONS
- FEDERAL SMALL BUSINESS REQUIREMENT

[TRAVEL INFO](#)

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[DISCOUNTS](#) [ALERTS](#)

BOOK ONLINE NOW

Provider	AIR	CAR	HOTEL	BOOK NOW
BCD travel				BOOK NOW
UC TravelCenter				BOOK NOW
SOUTHWEST SWABIZ				BOOK NOW

WHY CHOOSE US?

Booking Options Matrix

	BCD travel	UC TravelCenter	SOUTHWEST FLY	SHORTS	AMTRAK
CAMPUS PAID OPTION	●	●			
UC TRAVEL INSURANCE	●	●		●	
BOOK ONLINE	●	●	●	●	●
AGENT ASSISTANCE	●	●	●	●	●
ABILITY TO CHANGE NAME ON NON-REFUNDABLE AIRLINE TICKET	●	●			
ABILITY TO BOOK AS AN ARRANGER	●	●			
ABILITY TO BOOK FOR GUESTS	●	●	●		
ABILITY TO BOOK AIR, CAR, HOTEL	●	●		●	
AIRFARE PRICE DROP PROTECTION	●				
STATE FARE (YCAL/VCAL)		●			
EXTRA REWARDS POINTS			●		●

New Programs & Initiatives



How it works



Independent Travel Tool

- Hosted by Shorts Travel
- Currently for domestic travel only
 - International version in testing
- For business and personal travel
- Campus paid option not available, credit card payments only
- Introductory offer of booking fee waived
- Must use your UC email address for UC verification
- Great option for those who currently do not have portal access such as students, contractors, alumni, emeritus faculty etc.

New Programs & Initiatives

BCD Travel Updates

- Airfare Price Drop Protection
 - ✓ Automatic rebooking if price drops \$50
 - ✓ Within 24 hour void period
- Concur Online Booking tool enhancements:
 - ✓ Specify Airline **NEW** search filter
 - ✓ UC discounts **NEW** visible on invoices

TRAVELER NOTICE - Many airlines charge fees for baggage and other services. Amounts vary by airline and are subject to change. Travelers are responsible for verifying all fees charged by individual carriers.

Please visit the operating carrier website of your ticketed itinerary for applicable fees.

Information for Trip Locator: LQVFQU

Help us improve the Connexus program, [share your feedback now!](#)

For assistance with this reservation call 1-877-TVL-UofC (1-877-885-8632).

Please visit the CONNEXUS website for all of your travel needs.

TKT 1: Public fare for your trip is \$315.20, BCD Travel found a fare of \$304.58 for a savings of \$10.62!

Please do not respond to this message via email. This is an auto-generated message and can not process your reply.

Thank you for using BCD Travel for your travel needs.

Airfare Price Protection Savings (April)

Booked	Airline	Travel	Paid	New Price	SAVED	% SAVED
Agency	Delta	Domestic	\$ 555.54	\$ 488.91	\$ 66.63	12%
Online	Lan Chile	Int'l	\$ 1,056.38	\$ 977.38	\$ 79.00	7%
Online	United	Domestic	\$ 840.29	\$ 783.45	\$ 56.84	7%
Online	United	Domestic	\$ 924.59	\$ 831.50	\$ 93.09	10%
Online	United	Domestic	\$ 2,652.56	\$ 2,139.04	\$ 513.52	19%
Online	Delta	Domestic	\$ 655.62	\$ 584.05	\$ 71.57	11%
Online	Delta	Domestic	\$ 670.00	\$ 462.44	\$ 207.56	31%
Online	China Air	Int'l	\$ 1,576.50	\$ 1,524.50	\$ 52.00	3%
Online	Air China	Int'l	\$ 1,467.00	\$ 1,407.00	\$ 60.00	4%
Online	United	Domestic	\$ 837.96	\$ 776.22	\$ 61.74	7%
Online	United	Domestic	\$ 826.00	\$ 686.83	\$ 139.17	17%
Online	United	Domestic	\$ 826.00	\$ 686.83	\$ 139.17	17%
Online	United	Int'l	\$ 6,453.32	\$ 5,498.32	\$ 955.00	15%
Online	United	Int'l	\$ 928.31	\$ 837.71	\$ 90.60	10%

Airfare Price Protection Savings YTD

2014	Savings after fee	Net Tickets	Tickets with Savings	% of net tickets with savings	Original Fare total
Jan - Mar	\$3,542.67	2,187	31	1.4%	\$24,071.66
Apr	\$4,871.59	2,160	24	1.1%	\$33,552.47
May	\$3,868.15	2,388	27	1.1%	\$39,423.79
Jun	\$2,284.26	1,329	21	1.6%	\$26,231.71
Jul					
	\$14,566.67	8,064	103	1.3%	\$123,279.63

2013 Connexus Performance Against Selected Travel Benchmarks

Connexus ATP is lower compared to educational & industry travel benchmarks

	Connexus ¹	BCD Travel Educational ²	BCD Travel All Clients	Balboa Travel Educational ³	Balboa Travel All Clients
AVG TICKET PRICE					
Domestic	\$353	\$372	\$458	\$415	\$507
International	\$1,304	\$1,628	\$2,081	\$1,361	\$2,520
Combined	\$512	\$617	\$681	\$603	\$945
Overall Online Adoption	53%	42%	59%	42%	42%
AVG ROOM RATE PER DAY					
Combined	\$193	\$176	\$150	\$180	\$156
Hotel Nights Capture Rate	13%	5%	68%	<i>Not provided by agency</i>	
AVG CAR RENTAL RATE PER DAY					
Combined	\$37	\$39	\$38	\$38	\$38

¹ UC Connexus Data

² Includes educational institutions such as junior colleges, community colleges, and public/private universities

³ Includes companies that provide educational services but majority are UCSD & CSU transactions

Southwest Discount Program

UC Discount Program: Via SWABIZ link

➤ 5% discount on **ALL** fares, including “Wanna Get Away” (but only for trips booked 0-7 days in advance)

➤ Extra Rapid Rewards points - if booked through link

➤ Average quarterly savings of **\$55,000.00**

University of California Systems Travel Reservation

Search Flights → Select Flights → Price → Purchase → Confirmed

Enjoy! Welcome University of California Systems Travelers!
SEE PREFERRED CORPORATE FARES BELOW!

Quick Air Links
[Check In](#)
[Change Flight](#)
[Check Flight Status](#)

Account Login [Enroll Now!](#)
Welcome
 Your SWABIZ Company ID
 00722704

All fares are rounded up to the nearest dollar.

Depart	Arrive	Flight #	Routing	Travel Time	Business Select \$219	Anytime \$199	Wanna Get Away \$190
6:00 AM	7:25 AM	237	Nonstop	1h 25m	○ \$219 \$237	○ \$199 \$215	○ \$190 \$199
6:30 AM	7:50 AM	2701	Nonstop	1h 20m	○ \$219 \$237	○ \$199 \$215	○ \$190 \$199
9:00 AM	10:20 AM	2894	Nonstop	1h 20m	○ \$219 \$237	○ \$199 \$215	○ \$190 \$199
10:25 AM	11:50 AM	320	Nonstop	1h 25m	○ \$219 \$237	○ \$199 \$215	○ \$190 \$199

Southwest Discount Program

UC Discount Program: Via Connexus Agencies

- BCD Travel
- Balboa Travel
- UC Travel Center (UCTC)

- Anytime & select Wanna Get Away discounts available through agency

- Campus paid option through agency

- Future deeper discount based on UC performance

Average quarterly savings of
\$55,000.00

BCD travel		SOUTHWEST SWA112	
CAMPUS PAID OPTION	●		
UC TRAVEL INSURANCE	●		
BOOK ONLINE	●		●
AGENT ASSISTANCE	●		●
ABILITY TO CHANGE NAME ON NON-REFUNDABLE AIRLINE TICKET	●		
ABILITY TO BOOK FOR GUESTS	●		●
ABILITY TO BOOK AIR, CAR, HOTEL	●		
AIRFARE PRICE DROP PROTECTION	●		
EXTRA REWARDS POINTS			●

Personal Travel Accident Insurance Program

- **Blue & Gold Option Plans**

- ✓ Covers medical emergencies for travelers outside of their home country or country of permanent residence by providing accident and sickness benefits and valuable travel assistance services;

- **Provides benefits such as:**

- ✓ Out-of-country medical expenses;
- ✓ Emergency medical evacuation expenses;
- ✓ Security evacuation;
- ✓ Accidental death and dismemberment allowances

Rates Per Week

Coverage Level	UC Travel Blue Plan	UC Travel Gold Plan
\$25,000 Medical Expense Maximum \$50,000 AD&D Principal Sum	\$ 21.20	\$27.70
\$50,000 Medical Expense Maximum \$100,000 AD&D Principal Sum	\$ 23.90	\$35.20

<http://www.ucop.edu/risk-services/files/travel/UC-Brochure.pdf>

Coming Soon

- **New Online booking tool for UCTC**
- **Educational Webinars**
- **Mobile optimized pages**
 - Booking page
 - Click to call agencies
 - Travel Information page





Completed by
Central Travel Office

Email
uctravel@ucop.edu

Portal
www.travel.ucop.edu

Revised
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